## From A to B

## focus on the passenger

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### The starting point ...

... is always the primary consideration:

Because we want to...

- attend an event
- visit family or friends
- go on holiday
- visit a customer
- commute to work





conference © 123rf palinchak



Family visit © 123rf brovector

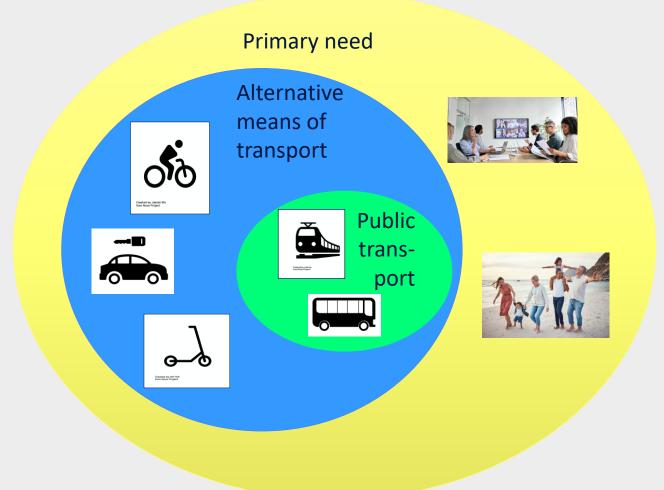


Vacation © 123rf sahir3333





# How is the passenger on the move supported today?



- there's more to mobility than just public transport!
- we need to give greater consideration to all sustainable forms of transport in travel chains ...
- ... and establish links with the passengers' primary needs



#### Mobility information today: DB Navigator

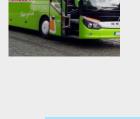
- Flagship among German mobility apps
- Timetable information for the entire German public transport system since 1998
- Tickets provided for more than 40 transport associations
- New: Nationwide €49 ticket with validity across transport authority regions

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# But, it still only applies to public transport. What about ...

- long-distance buses?
- bike for the first/last mile?
- taxi for the first/last mile?
- car to the Park & Ride?
- on-demand transport?













#### Many providers = confused passengers

... a travel chain that the passengers have to link together for themselves – a real hassle!



then they rather reach for the car key because it's so nice and convenient.

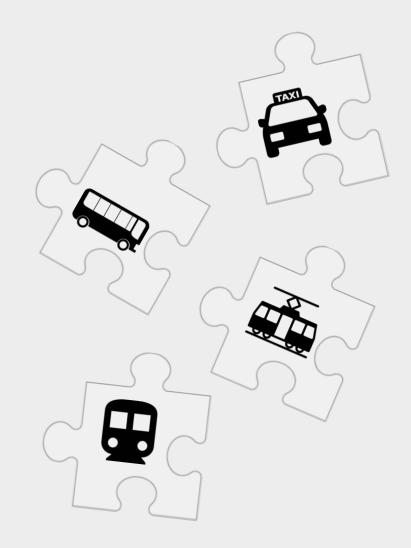




#### How do we plan a trip with different means of transport?

This is a complicated process

Thesis: Without offering a continuous travel chain "from a single source", alternatives to private car use are unlikely to be considered.



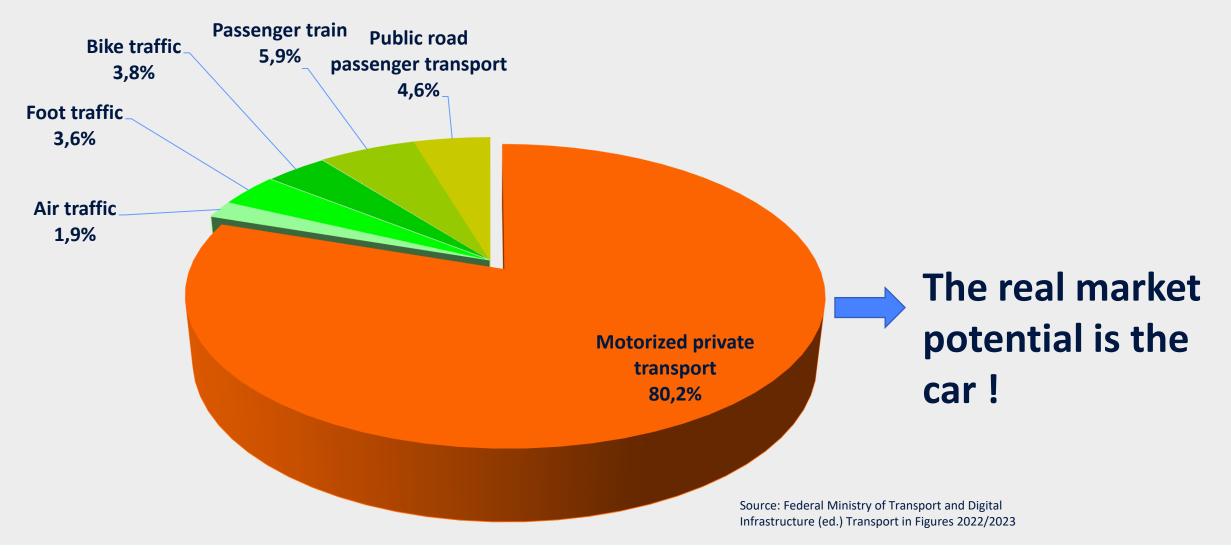


### **Mobility information**

- is currently mostly provided by individual transport providers
- should enable intermodal travel chains
- should be available with open data and nondiscriminatory interfaces, thereby allowing an open market for third parties
- should be made open and available to all relevant parties by law, as it is in Finland



### Modal split shows market potential





## "Pick low-hanging fruits"

- The goal is ambitious, the implementation is complex, but the first steps are simple...
- Integrate:
  - Park & Ride / Bike & Ride
  - Carsharing / Bikesharing
  - Taxi for the first / last mile





